



Dr. Derek's  
Concierge  
Chiropractic

## **Terms of Service**

Effective Date: July 10, 2025

Business Name: Dr. Derek's Concierge Chiropractic LLC

Website: [drderekchiropractic.com/terms](http://drderekchiropractic.com/terms)

### **1. Acceptance of Terms**

By accessing or using this website, you agree to be bound by these Terms of Service and our Privacy Policy. If you do not agree, please do not use the site.

### **2. Website Use & Content**

This website is intended for general informational and promotional purposes regarding the chiropractic services offered by Dr. Derek's Concierge Chiropractic.

- No material on this site constitutes medical advice.
- All content is provided "as is" without warranties of any kind.

You may not:

- Reproduce, duplicate, or exploit any content for commercial purposes without express written consent.
- Use this site in any way that damages or impairs the site's function or user access.

### **3. Intellectual Property**

All content, including text, graphics, logos, and images, is the property of Dr. Derek's Concierge Chiropractic and is protected by copyright law. You may not reproduce, republish, or distribute any content without written permission. Further, Dr. Derek's Concierge Chiropractic does not warrant or make any representations concerning the accuracy, likely results, or reliability of the use of the materials on its Internet website or otherwise relating to such materials or on any sites linked to this site.

### **4. No Medical Relationship Established**

Viewing this website or contacting us through it does not create a doctor-patient relationship. Such a relationship is only formed once:

- An appointment is scheduled and confirmed,
- The appropriate consent and intake forms are completed, and
- Care is initiated by Dr. Derek.

Information provided on this site is for educational and informational purposes only and should not be construed as medical advice. For medical concerns, consult a licensed healthcare provider.

### **5. Payment Terms**

Dr. Derek's Concierge Chiropractic operates on a cash-only basis. We do not accept or bill insurance. All sessions must be prepaid. Payment is due in full at the time of booking unless otherwise agreed

upon in writing.

We accept all major credit cards via secure online processing. Session fees are non-refundable once rendered. For monthly or package plans, payment is collected upfront on a recurring basis unless otherwise specified in writing.

Late or failed payments may result in suspension of services. If you have billing questions, please contact us directly.

## **6. Monthly Packages & Auto-Renewals**

Certain services are offered through monthly care packages that auto-renew each billing cycle. By enrolling in a monthly package, you agree to:

- Be billed in advance on a recurring monthly basis
- Provide at least 7 days' written notice prior to your next billing date to cancel
- Forfeit any unused sessions after the billing cycle ends (sessions do not roll over)
- Understand that no partial refunds are provided for unused sessions

This recurring agreement is accepted at the time of your initial package enrollment. You may cancel at any time with proper notice.

## **7. Cancellations & Missed Appointments**

Your time is reserved exclusively for you.

To maintain the highest level of care and fairness to everyone we work with, we require a minimum of 48 hours' notice for any cancellation or rescheduling.

- Late Cancellations (less than 24 hours' notice) may be subject to a full session charge
- Missed appointments (no-shows) will be considered forfeited and are non-refundable

We understand that emergencies happen. If unavoidable circumstances arise, we ask that you notify us as soon as possible.

We value your time and ours. This policy helps us maintain the highest level of service and availability for everyone we work with.

## **8. Health & Service Disclaimers**

We make no guarantees regarding results or health outcomes. Chiropractic care varies by individual and is not a substitute for emergency services. For medical emergencies, call 911.

## **9. Privacy and HIPAA Compliance**

We take your privacy seriously. Please review our Privacy Policy and HIPAA Notice of Privacy Practices to understand how we protect your information and your rights as a client.

## **10. Third-Party Services**

We may use secure, third-party tools (ex., Google Workspace, Calendly, Stripe) to operate our services. We are not responsible for their availability, security practices, or content. By using our services, you also agree to their individual terms of use.

## **11. Limitation of Liability**

To the fullest extent permitted by law, we disclaim all liability for any direct, indirect, incidental, or consequential damages arising out of your use of the site or services. Use of chiropractic care is voluntary.

## **12. Modifications**

We reserve the right to modify these terms at any time. Changes will be posted on this page with an updated effective date. The materials appearing on Dr. Derek's Concierge Chiropractic website could include technical, typographical, or photographic errors. Dr. Derek's Concierge Chiropractic does not warrant that any of the materials on its website are accurate, complete, or current. Dr. Derek's Concierge Chiropractic may make changes to the materials contained on its website at any time without notice. By using this website you are agreeing to be bound by the then current version of these Terms and Conditions of Use.

## **13. Having trouble viewing this site?**

While we deliver care directly to our clients, if you or someone assisting you ever encounters an issue accessing this website, email us at [derek@drderekchiropractic.com](mailto:derek@drderekchiropractic.com) and we'll help directly.

## **14. Nondiscrimination Policy**

Dr. Derek's Concierge Chiropractic welcomes clients of all backgrounds and does not discriminate based on race, color, national origin, age, disability, sex, gender identity, sexual orientation, or religion. Every client deserves respect, privacy, and high-quality care.

## **15. Governing Law**

These Terms and any disputes arising under them shall be governed by the laws of the State of New Jersey, without regard to its conflict of laws principles.

## **16. Contact**

If you have any questions about these Terms, please contact:

Dr. Derek's Concierge Chiropractic LLC

Email: [derek@drderekchiropractic.com](mailto:derek@drderekchiropractic.com)

Location: 971 US Highway 202N #8164 Branchburg, NJ, 08876-3757